

Connecting a **Windows Vista or Windows 7** Personal Computer to the Catawba College Network (CatNetConnect)

Last revised: August 11, 2010

CatNetConnect installs the software needed for your computer to connect safely and securely to the Catawba College network. Returning or commuting students do not need to run CatNetConnect – **only new residential students or returning residential students bringing a new computer to campus need to run CatNetConnect.**

Note: Residential students with **Apple computers** must register their computers with Information Technology. For information about connecting an Apple computer to the network, see instructions at the bottom of the next page.

Important notes:

- You MUST know your Catawba username and password to complete the process.
- You MUST have your computer plugged into the wired, Ethernet port in your dorm room.
- You MUST close all programs on your PC before you start, including chat programs.
- You should remove all anti-virus and firewall programs from your computer before installing CatNetConnect.

1. **Download CatNetConnect Installer**

- a - Once you have plugged your computer into the wired port in your dorm room, start your web browser (Internet Explorer, Firefox, etc.). If you aren't automatically redirected to the CatNetConnect site, type <https://catnetconnect.catawba.edu> in the address bar.
- b - On the Login screen, enter your Catawba username and password and click the **Login** button.
- c - Choose the first option, **CatNetConnect Installer for Windows (XP, Vista, and 7).**
- d - When prompted with, "Do you want to run or save?" click **Save** and save the file to your desktop so it will be easy to find and run.
- e - When the download has completed, close the download window.

2. **Run CatNetConnect 2.2 Setup from your desktop**

- a - Double-click the CatNetConnect setup icon on your desktop.
- b - You may see a User Account Control window – click **Allow**.
- c - Next, you will see the CatNetConnect 2.2 Setup Wizard – click **Next**.
- d - You will see the License Agreement (which is also the Acceptable Usage Policy) – read this agreement and click **"I agree"** to continue.
- e - You will see the window completing the CatNetConnect 2.2 Setup Wizard – click **Finish**.

3. **Run CatNetConnect 2.2**

- a - After the Setup Wizard closes, a CatNetConnect 2.2 "grey box" will appear – click the **Start** button within CatNetConnect.
- b - You may see a warning box indicating that an anti-virus program has been found on your computer. If this is the case, click the OK button to launch the Control Panel, then remove the anti-virus program. Next, double-click the CatNetConnect icon on your desktop and click Resume to continue the first step.
- c - The first step will make a change to your computer to allow the Catawba software to be installed; your computer will then reboot.
- d - Once your computer has come back up, CatNetConnect will reopen, and the CatNetConnect "grey box" will reappear – click **Resume**.
- e - At the prompt, enter your Novell (Catawba) username, password, and retype your password, then click **OK**. Your computer will reboot again.
- f - You will need to enter your Catawba username and password to login this time, and once you do, the CatNetConnect 2.2 "grey box" will reappear upon boot up – click **Resume**.
- g - At this point, the installer will change some settings and install Kaspersky Anti-Virus and Firewall.
- h - You may see a couple of black DOS boxes with white text pop up – leave them open, they will disappear shortly. Kaspersky virus and spyware protection files will be installed, then your PC will shut down and reboot again.
- i - The CatNetConnect 2.2 "grey box" will once again appear upon bootup – click **Exit** and you are finished with the CatNetConnect installation, but may not be connected just yet.
- j - **Important final step:** Within a few seconds, a small box will pop up (in the lower right corner of the screen) indicating that your computer is not connected to the Internet. Click anywhere in the popup box, which will bring up a login prompt. **Login using your Catawba username and password (Domain Name should be left blank) to complete your connection to the Internet.** If you inadvertently close this window before you complete this important step or do not see the box, unplug the Ethernet cable from your computer and then plug it back in, and the popup box will appear again.

You should now be connected to the Catawba College network. If you have questions, problems, or need additional help, please contact the Help Desk at <https://helpdesk.catawba.edu> or call 704-637-4666.

Connecting a **Windows XP** Personal Computer to the Catawba College Network (CatNetConnect)

Last revised: August 11, 2010

CatNetConnect installs the software needed for your computer to connect safely and securely to the Catawba College network. Returning or commuting students do not need to run CatNetConnect – **only new residential students or returning students bringing a new computer to campus need to run CatNetConnect.**

Important notes:

- You MUST know your Catawba username and password to complete the process.
- You MUST have your computer plugged into the wired, Ethernet port in your dorm room.
- You MUST close all programs on your PC before you start, including chat programs.
- You should remove all anti-virus and firewall programs from your computer before installing CatNetConnect.

1. Download CatNetConnect Installer

- a - Once you have plugged your computer into the wired port in your dorm room, start your web browser (Internet Explorer, Firefox, etc.). If you aren't automatically redirected to the CatNetConnect site, type <https://catnetconnect.catawba.edu> in the address bar.
- b - On the Login screen, enter your Catawba username and password and click the **Login** button.
- c - Choose the first option, **CatNetConnect Installer for Windows (XP, Vista, and 7).**
- d - When prompted with, "Do you want to run or save?" click **Save** and save the file to your desktop so it will be easy to find and run.
- e - When the download has completed, close the download window.

2. Run CatNetConnect 2.2 Setup from your desktop

- a - Double-click the CatNetConnect setup icon on your desktop.
- b - Next, you will see the CatNetConnect 2.2 Setup Wizard – click **Next**.
- c - You will see the License Agreement (which is also the Acceptable Usage Policy) – read this agreement and click **"I agree"** to continue.
- d - You will see the window completing the CatNetConnect 2.2 Setup Wizard – click **Finish**.

3. Run CatNetConnect 2.2

- a - After the Setup Wizard closes, a CatNetConnect 2.2 "grey box" will appear – click the **Start** button within CatNetConnect.
- b - You may see a warning box indicating that an anti-virus program has been found on your computer. If this is the case, click the OK button to launch the Control Panel, then remove the anti-virus program. Next, double-click the CatNetConnect icon on your desktop and click Resume to continue the first step.
- c - The first step will make a change to your computer to allow the Catawba software to be installed, including installation of Cisco Secure Services Authentication; it will then reboot.
- d - Once your computer has come back up, CatNetConnect will reopen, and the CatNetConnect "grey box" will reappear – click **Resume**.
- e - At the prompt, enter your Novell (Catawba) username, password, and retype your password, then click **OK**. Your computer will reboot again.
- f - You will need to enter your Catawba username and password to login this time, and once you do, the CatNetConnect 2.2 "grey box" will reappear upon boot up – click **Resume**.
- g - At this point, the installer will change some settings and install Kaspersky Anti-Virus and Firewall.
- h - You may see a couple of black DOS boxes with white text pop up – leave them open, they will disappear shortly. Kaspersky virus and spyware protection files will be installed, then your PC will shut down and reboot again.
- i - The CatNetConnect 2.2 "grey box" will again appear – click **Exit** and you are finished with the CatNetConnect installation.

You should now be connected to the Catawba College network. If you have questions, problems, or need additional help, please contact the Help Desk at <https://helpdesk.catawba.edu> or call 704-637-4666.

Connecting an **Apple or Mac** Personal Computer to the Catawba College Network

Resident students with Apple computers who plan to connect to the Catawba network must complete IT's online Apple registration. Go to <https://catanetconnect.catawba.edu>, login, click **Register an Apple Computer** and follow the directions. Registering Apple computers to work with the Catawba network is a process that must be done once per academic year by all students with Apple computers. If you have questions, problems, or need additional help, please contact the Help Desk at <https://helpdesk.catawba.edu> or call 704-637-4666.